

Privacy Policy

Concept Dog Training

Effective Date: 01/02/2020

1. Introduction

Concept Dog Training ("we," "our," "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, engage with our services, or otherwise interact with us.

2. Information We Collect

We may collect the following types of personal information:

- **Personal Information:** Name, email address, phone number, postal address, and any other information provided voluntarily.
- **Pet Information:** Dog's name, breed, age, training history, and other relevant details.
- **Payment Information:** If you purchase our services, we collect payment details via a secure third-party payment processor.
- **Technical Information:** IP address, browser type, device information, and website usage data collected through cookies or similar technologies.

3. How We Use Your Information

We use your information to:

- Provide and manage our dog training services.
- Respond to inquiries, schedule training sessions, and communicate with you.
- Process payments and maintain transaction records.
- Improve our website and services through analytics.
- Send promotional materials, special offers, or updates (you may opt out at any time).
- Comply with legal obligations and protect against fraud or security threats.

4. How We Share Your Information

We do not sell or rent your personal information. However, we may share your information with:

- **Service Providers:** Third-party vendors who assist in payment processing, scheduling, marketing, or website analytics.
- **Legal Authorities:** If required by law or to protect our rights and safety.
- **Business Transfers:** In case of a merger, acquisition, or sale of assets.

5. Data Security

We implement security measures to protect your personal information from unauthorized access, disclosure, or misuse. However, no method of data transmission is 100% secure, and we cannot guarantee absolute security.

6. Your Rights and Choices

You have the right to:

- Access, update, or correct your personal information.
- Request deletion of your data, subject to legal obligations.
- Opt out of marketing communications.
- Disable cookies in your browser settings.

7. Third-Party Links

Our website may contain links to third-party sites. We are not responsible for the privacy practices of those websites and encourage you to review their policies.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The latest version will always be available on our website, and significant changes will be communicated to you.

9. Contact Us

If you have any questions about this Privacy Policy or your personal data, please contact us at: **Concept Dog Training**

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